

OPUS SUITE CUSTOMER SURVEY 2022

Your company name:

Please indicate the type of your role/area of operation in the organization:

How long have you been an Opus Suite user (any of our products included in Opus Suite)?

- ☐ More than 3 years ☐ 1-3 years ☐ Less than 1 year

OPUS SUITE

What version of the Opus Suite are you MAINLY working with at the moment?

- ☐ 2019 or older ☐ 2020 or newer ☐ I don't work with the Opus Suite

Please rate your overall satisfaction with Opus Suite:

- ☐ Excellent
☐ Very Good
☐ Good
☐ Satisfactory
☐ Poor

What feature, or capability, in Opus Suite is the most valuable for you and your organization today?

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What input data is the hardest to get into the models in Opus Suite?

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TRAINING AND SUPPORT

Have you attended to any Opus Suite training during the last year?

- ☐ Yes, classroom training
☐ Yes, online training
☐ Yes, on-demand eLearning
☐ No

What training-setup do you prefer?

- ☐ Classroom training
☐ Online training
☐ On-demand eLearning
☐ No preferences

Other comments on training

Please rate your overall experience of the Systecon support team:

- ☐ Excellent
- ☐ Very Good
- ☐ Good
- ☐ Satisfactory
- ☐ Poor

How do you prefer to interact with the Systecon support team?

- ☐ E-mail
- ☐ Phone call
- ☐ Scheduled meetings
- ☐ I don't interact with the Systecon support
- ☐ Other, please specify:

NEW PRODUCTS IN OPUS SUITE

Do you see a potential use of our new tool, INSIGHTS (for BI and visualization in Opus Suite) within your organization?

- ☐ Yes
- ☐ No

If yes, please specify some application areas:
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Do you see a potential use of the new tool, CONNECT (for integration and data ingestion in Opus Suite) within your organization?

- ☐ Yes
- ☐ No

If yes, please specify some application areas:
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Do you see a potential use of our new product, EVO (handling tactical optimization of dynamic scenarios in Opus Suite) within your organization?

- ☐ Yes
- ☐ No

If yes, please specify some application areas:
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Finally, do you have any further comments or thoughts you would like to share with us?

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Thank you for your time and your feedback. After completing the survey, we kindly ask you to hand it over to one of our representatives.